

Jazz Miller

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EXPERIENCE

Disney Central, Orlando, FL — Resort Sales

MARCH 2024 - PRESENT

Used internal systems and communication skills to help guests plan vacations, book resort stays, and sell tickets and add-ons.

Raglan Road, Lake Buena Vista, FL — Retail Sales Associate

JANUARY 2024 - MARCH 2024

Maintained store cleanliness and stocked inventory, assisted guests with purchases and check-out process, helped guests with any questions or concerns.

Target, Birmingham, AL — General Merchandise Associate

SEPTEMBER 2023 - DECEMBER 2023

Checked guests out using POS system, assisted guests with the self-checkout process, helped guests find the items they need, made sure shelves remained stocked and neatly organized, and worked alongside others to help make sure the store stays clean.

Disney World, Lake Buena Vista, FL — College Program Participant

JANUARY 2023 - AUGUST 2023

Assisted guests, maintained area cleanliness and “good show” conditions, answered guest questions.

Aletheia House, Birmingham, AL — Support Specialist

JUNE 2019 - AUGUST 2019

Worked in the offices at mental health facilities in an administrative capacity, opening and closing patient charts, maintaining the file room in the office, and assisting the therapists in accessing necessary information about their patients.

EDUCATION

University of Alabama at Birmingham, Birmingham, AL BA in English, minor in Studio Art, Final GPA: 3.65

AUGUST 2019 - DECEMBER 2021

Studied English with a concentration in Professional Writing, and Studio Art with an emphasis on Graphic Design. Graduated with a Bachelor's in English with a concentration in professional writing, and a minor in Studio Art.

SKILLS

Adobe CC (InDesign, Illustrator, Premier Pro, etc.)

Microsoft Office and Apple Office Suites

Professional Writing and Communication

Web Development (HTML, CSS, Javascript)

Beginner Japanese (Studied in university)

AWARDS

Dean's Honor Scholarship, a full tuition merit scholarship awarded to the winner of a competition meant to gauge depth of thought, analytical skills, imagination, and creativity. Won for a short film project based on exploring experiences of discrimination.

Matthew Gorson Scholarship, a room and board scholarship based on academic achievement.

TEA NextGen Scholarship, a scholarship received in order to attend the Themed Entertainment Association SATE Global Conference in 2021